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# Digital Transformation Front to Back

80%

of banking customers now prefer digital interactions

94%

believes that digital transformation is crucial for their future success



### **Regulatory obstacles in Territory**

**AML** Regulations

Data Protection and Privacy Laws

Verification of Payee (VOP)

Regulatory

Compliance

Consumer Protection Laws

**Local Regulations** 

**KYC Requirements** 

SWIFT MX

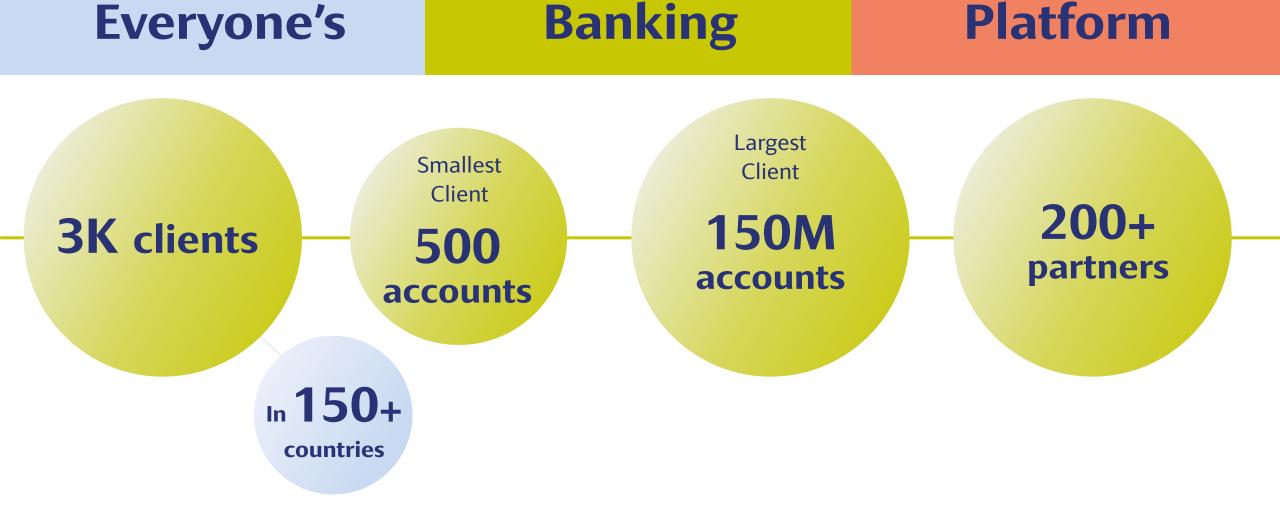
Sanctions Compliance

**Instant Payment** 

But with so many regulation, our digital transformation might become challenging



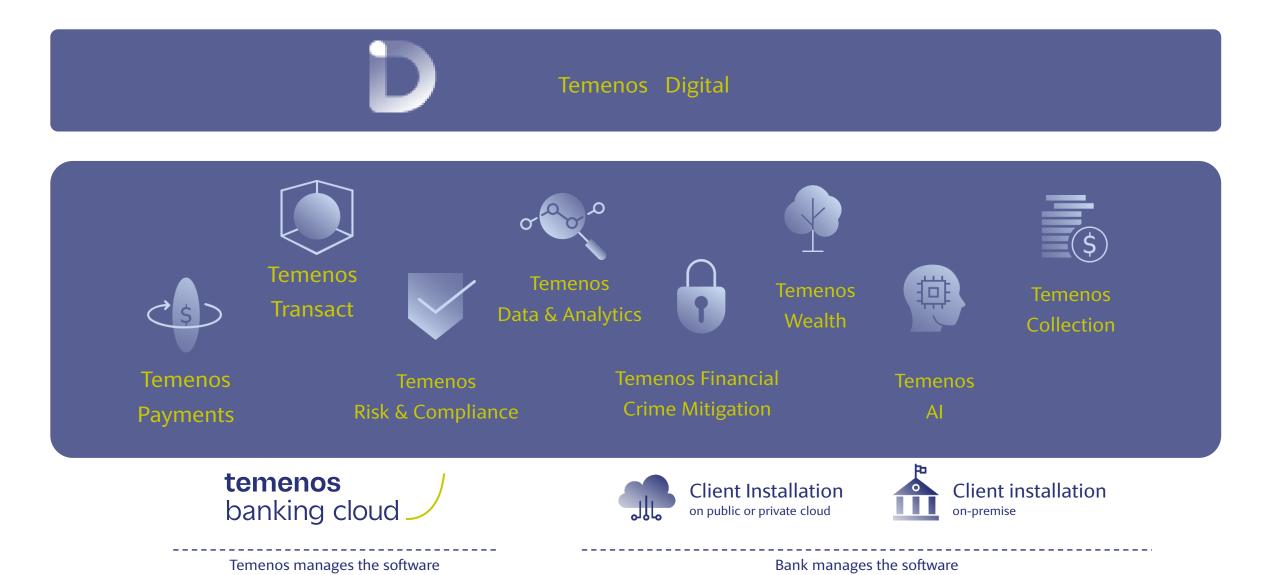




Our top performing banks achieve Cost Income Ratios half the industry average

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## **Temenos Products and Solutions**





# Temenos insights

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Banks that run Temenos Digital have\*:

57%

Lower customer onboarding time on digital channels

29%

higher **customers / FTE** ratio

15%

lower attrition rate

57%

higher cross sell rate

\*Based on Temenos Value Benchmark, consulting benchmarking exercise with more than 140 banks globally

# Adaptability

**Simplicity** 

**Temenos** 

