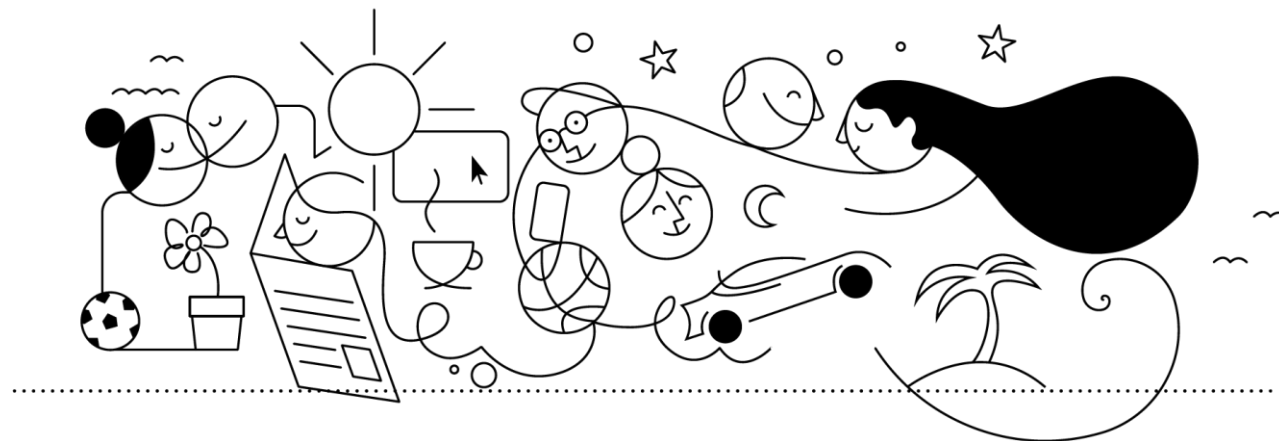


## Digitalne Transakcije & Digitalni Dokumenti

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Autentifikacija korisnika i potvrđivanje transakcija, dokumenata, ...



# ..... Legal Framework - eIDAS

The screenshot shows the 'eIDAS Dashboard' for the 'European Commission'. The page title is 'EU/EEA Trusted List Browser'. Below the title, there is an introductory paragraph: 'The Member States of the European Union and European Economic Area publish trusted lists of qualified trust service providers in accordance with the eIDAS Regulation. The European Commission publishes a list of these trusted lists, the List of Trusted Lists (LOTL). The European Commission, through the DIGITAL program, provides this tool for anyone to browse the national trusted lists and the LOTL.'

Below the text, there are three search options:

- Search a trust service by type:** Search by type of trust service (e.g. time-stamping, certificate for e-signature) and country. The icon shows a magnifying glass over a document with a checkmark.
- Search a trust service by name:** Search based on the name of a trust service. The icon shows the letters 'Tt'.
- Search a trust service with a signed file:** Find the trust service that issued the signing certificate(s) contained in a file. The icon shows a document with a signature.

At the bottom, there is a section titled 'Trusted Lists' showing a list of countries with their flags and issue dates:

- Austria:** Issue date 2023-12-01
- Belgium:** Issue date 2024-04-12
- Bulgaria:** Issue date 2024-02-12

# ..... Legal Framework - eIDAS

The screenshot displays the 'eIDAS Dashboard' for the 'Trusted List Slovenia'. The page includes a navigation menu with options like 'TRUST SERVICES', 'DISCOVER', and 'BROWSE THE EIDAS LISTS'. A breadcrumb trail shows the path: Home / Trust Services / Browse the eIDAS Lists / EU/EEA Trusted Lists / Slovenia. The main heading is 'Trusted List Slovenia' with a sub-heading 'Trust service providers'. A search filter is present, and a section titled 'Currently active trust service providers' lists several entities with their supported services:

- EIUS d.o.o.**: QVal for QESig, QVal for QESeal, QTimestamp, QeRDS
- HALCOM D.D.**: QCert for ESig, QCert for ESeal, QWAC, QTimestamp
- Rekono d.o.o.**: QCert for ESig, QCert for ESeal, QTimestamp, Cert for ESig, Cert for ESeal, Timestamp
- Republika Slovenija**: QCert for ESig, QCert for ESeal, QWAC, QTimestamp
- SETCCE D.O.O.**: QVal for QESig, QVal for QESeal

# ..... Legal Framework - eIDAS

European Commission | eIDAS Dashboard

Login

---

Business, Economy, Euro

🏠
TRUST SERVICES
DISCOVER

Home / Trust Services / Browse the eIDAS Lists /

**SETCCE D.O.O.**

**Trust services**

Filter : Displays the elements that have the entered te

QVal for QESig

Qualified validation service for q

QVal for QESeal

Qualified validation service for q

---

Detailed information

**Note:** Serbia is not a part of the European Union, though relevant laws in Serbia aim to align with Regulation No. 910/2014 of the European Parliament and of the Council of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market into through Act no. 55/2019 (“eIDAS”). For more information on eIDAS, please read the Electronic Signature Laws & Regulations – The European Union.

## Overview

Electronic signatures are increasingly being used in Serbia. The principal Serbian law governing electronic signatures, i.e., the Law on Electronic Document, Electronic Identification and Trust Services in Electronic Business (“Official Gazette of the Republic of Serbia, nos. 94/2017 and 52/2021) (“**Relevant Local Law**”) was adopted with the objective of aligning the relevant Serbian legislation with eIDAS. As such, the Relevant Local Law superseded the previous Serbian laws governing electronic signatures and electronic documents (i.e., the Law on Electronic Signature originating from 2004 and Law on Electronic Document originating from 2009) (“**Previous Laws**”).

# ..... Izazovi upravljanja digitalnih transakcija & dokumenata

## 01. Tehnologija

Digitalizacija postojećih procesa i uvođenje novih procesa (korišćenje sredstava i usluga poverenja)



## 03. Korisničko iskustvo

Približavanje korisnika digitalnim procesima na brz i jednostavan način

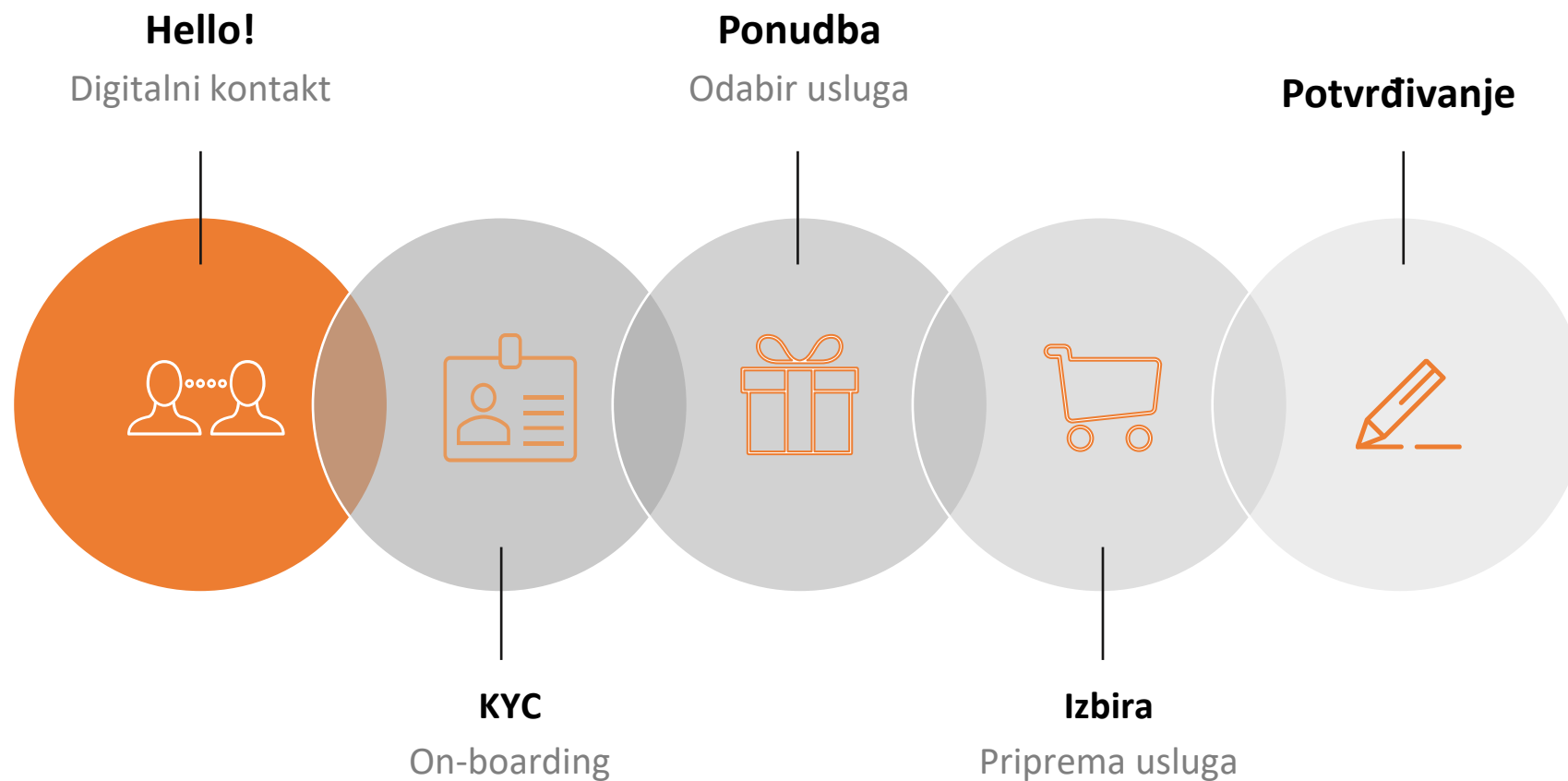
## 02. Poslovni procesi

Digital first kao osnovni koncept poslovanja (iskustvo iz različitih branša)

## 04. Poslovanje

Konsolidacija ponude za postizanje veće dodatne vrednosti za klienta I ponuđaća usluga

# ..... Digital First!



# ..... Dostup do DTM usluga



Overiteljske usluge



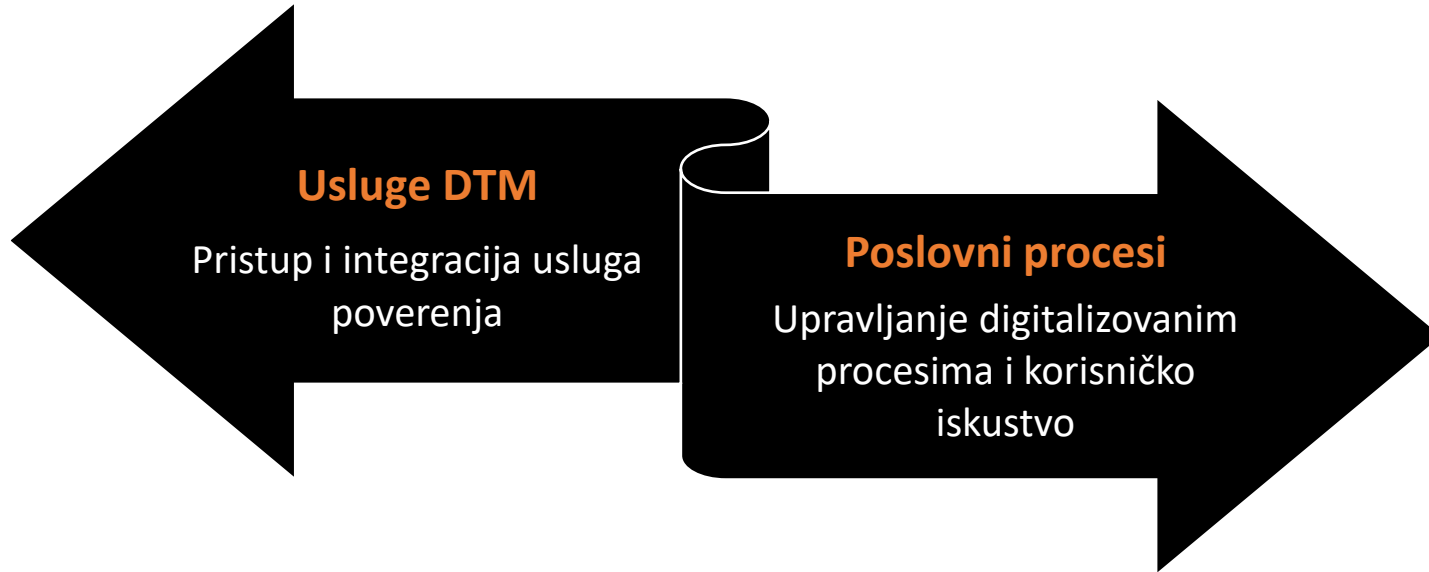
Autentifikacija i on-boarding



Potpisivanje



Elektronska arhiva



Poslovni procesi



Poslovni procesi



Poslovni procesi



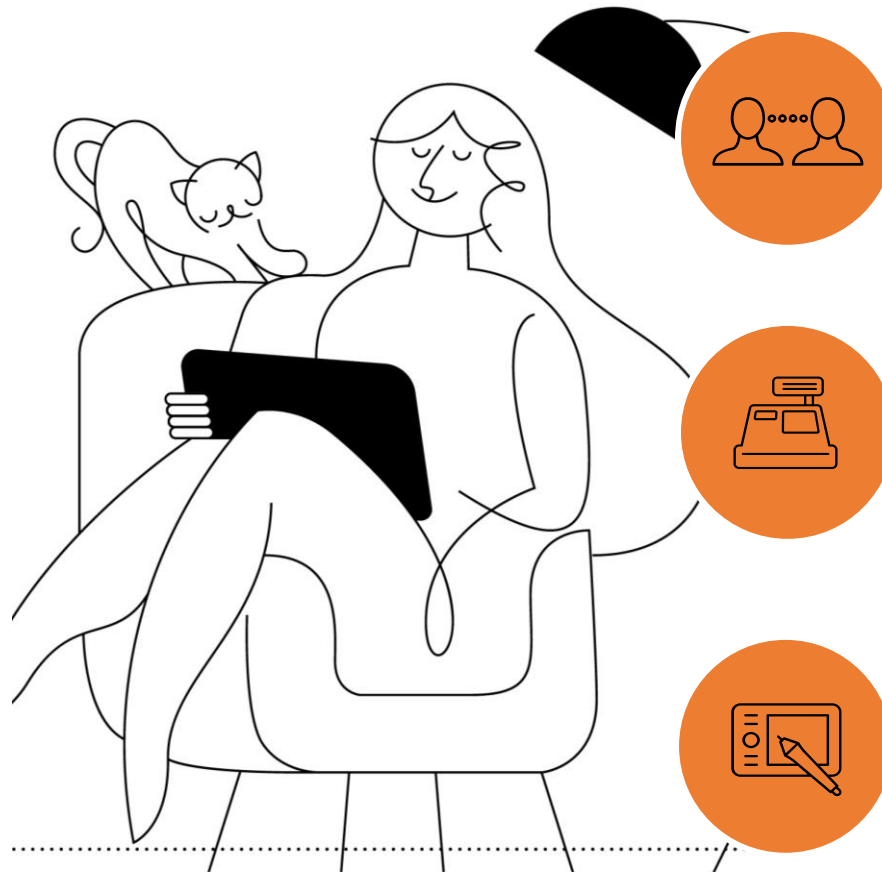
Poslovni procesi

# ..... Digitalna potvrda transakcija

Bavimo se upravljanjem digitalnim transakcijama (DTM), gdje su konačni cilj poslovni procesi bez papira i digitalno uključivanje stanovništva.

## JEDNA INTEGRACIJA

Nezavisno od tipa potpisa, s jednom integracijom s sustavom BetrSign možete koristiti različite tipove potpisa



## UDALJENO

Korištenje platforme za udaljeno e-potpisivanje kroz postojeće digitalne kanale: **VideoID, 2FA, korisnički portali, mobilne aplikacije, itd.**

## POSLOVNICE

Svojeručni (biometrijski) e-potpis sa namenskim uređajima Wacom.

## TEREN

Svojeručni (biometrijski) e-potpis putem tableta, telefona, namenskih uređaja za isporuku, itd.

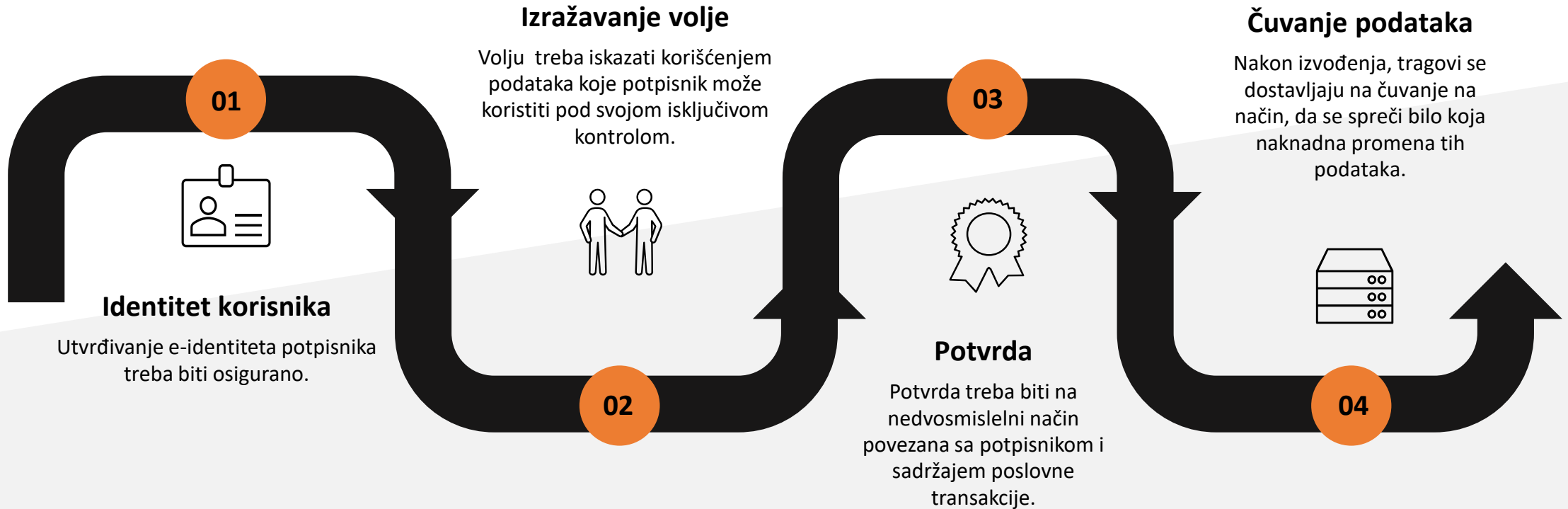


.....

# Fleksibilnost u procesu potpisivanja

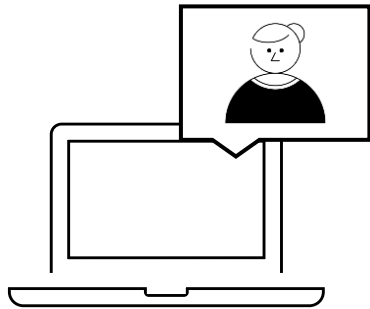


# ..... Digitalna potvrda Transakcija

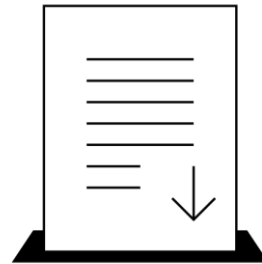


# ..... Fleksibilnost u izboru alata & rešenja

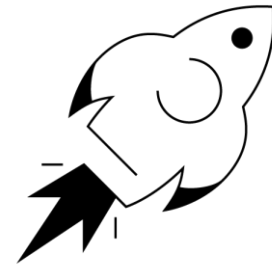
Web aplikacija



Desktop aplikacija



Integracije

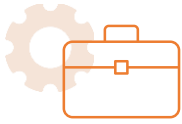


## ..... Korišćenje BertSign Cloud usluga

2021 početak priče, danas mesečno u Cloud Betrsign:

- 2,8 + mio dokumenata & jobova
- 600k + mailova (2FA)
- 1mio + prijava sa loginticket!
- 1mio + korisnika usluga Betrsign B2C

# ..... Povezivanje ekosistema



OSTALO



OSIGURANJE



FINANSIJE

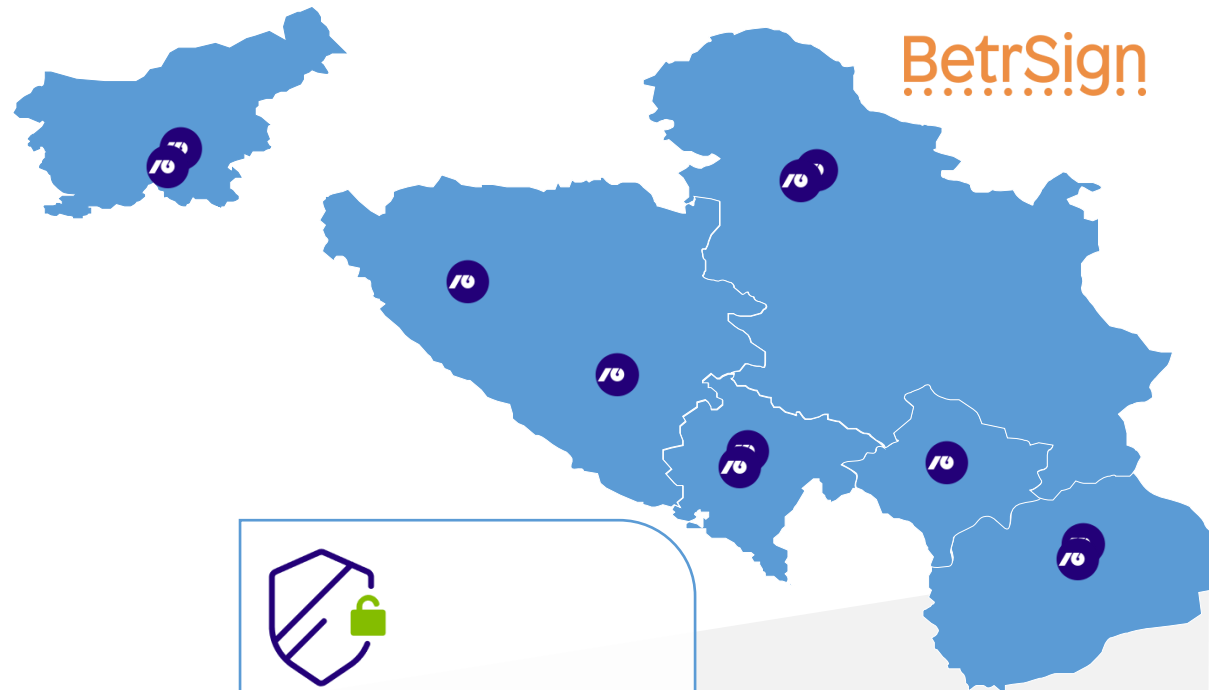


AUTO-MOTO



TELCO





Vodeća bankarska i  
finansijska grupa sa  
sedištem i ekskluzivnim  
strateškim interesom u  
regionu jugoistočne  
Evrope



NLB Grupa je prisutna na  
tržištu već dugi niz  
godina, sa bogatim  
iskustvom i pouzdanim  
pristupom svojim  
klijentima



Kontinuiran rad na  
inovacijama i  
modernizaciji svojih  
usluga, prilagođavajući se  
potrebama savremenog  
tržišta i klijenata



Bezbednost i poverenje  
klijenata su od suštinskog  
značaja za NLB Grupu,  
koja kontinuirano radi na  
održavanju najviših  
standarda u pružanju  
bankarskih usluga

- ❑ IT kompanija u vlasništvu **NLB Grupe**
- ❑ Osnovni cilj je podrška **digitalnoj transformaciji NLB Grupe**
- ❑ **Implementacija** savremenih digitalnih infrastrukturnih i aplikativnih rešenja
- ❑ Podrška u organizaciji i implementaciji rešenja **dobavljača drugih IT servisa i usluga**

IT Infrastructure  
and Cloud

Core Banking  
System

Data

CRM

Cyber Security

T24

Business process  
management

Enterprise  
Integrations

98  
Zaposlenih

11  
Kompanija

6  
Zemalja

8  
Domena



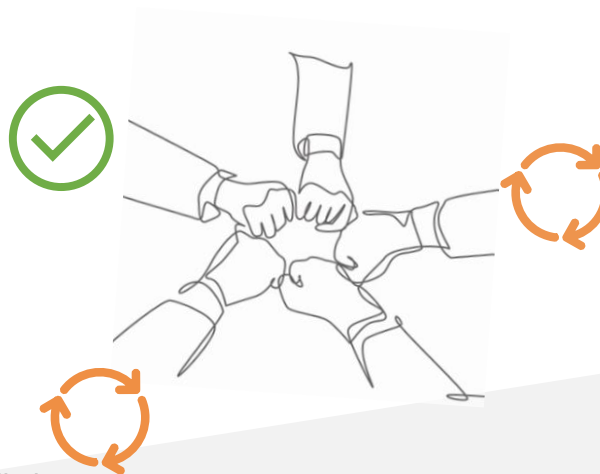
„ Naš cilj nije da izmišljamo nove tehnologije - već da najbolje iskoristimo ono što već postoji. ”

### Projekat u NLB D.D. Ljubljana

Deo implementacije programa za digitalnu transformaciju i poslovanje bez upotrebe papira  
**SETCCE** rešenje - Svojeručni (biometrijski) e-potpis putem tableta u poslovnica banki za poslovanje sa **fizičkim licima** - otvaranje kolijenata i platnih računa

### Projekat u NLB D.D. Ljubljana

Deo implementacije programa za digitalnu transformaciju i poslovanje bez upotrebe papira  
**BetrSign** rešenje - Svojeručni (biometrijski) e-potpis putem tableta, telefona za poslovanje za **pravna lica** - otvaranje klijenata, platnih računa i kreditni poslovi



### Projekat u NLB Banka Skopje

Deo implementacije programa za digitalnu transformaciju i poslovanje „bez papira“  
**BetrSign** rešenje - Svojeručni (biometrijski) e-potpis putem tableta za **fizička lica - kreditni poslovi**

## Šta znači saradivati sa SETCCE?

### Ključni doprinosi i profesionalizam

- ✓ Inovativne ideje i stručnost tima
- ✓ Sposobnost rešavanja izazova u implementaciji i integracijama

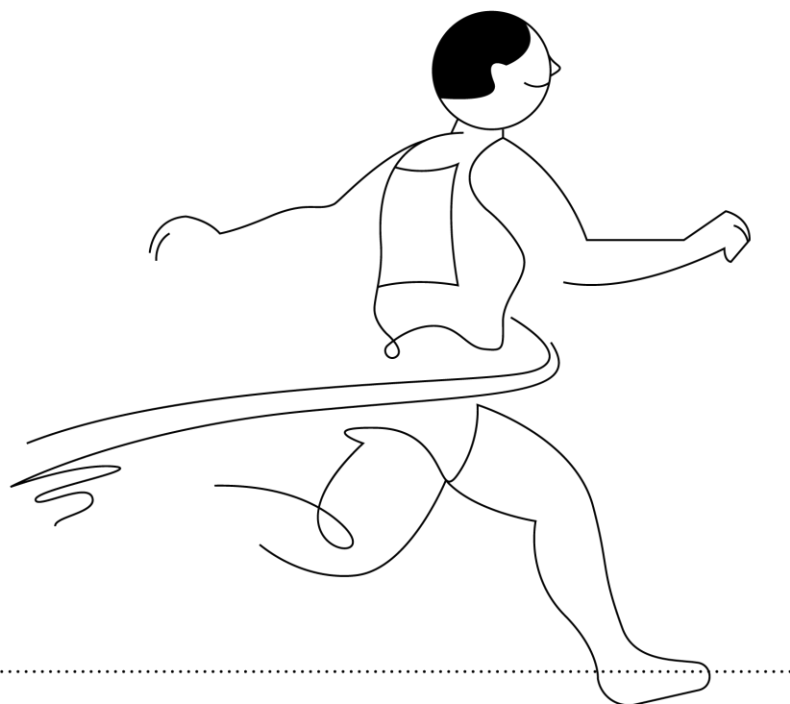
### Merljivi rezultati

- ✓ Optimizacija ključnih poslovnih procesa i smanjenje troškova
- ✓ Poboljšanje zadovoljstva korisnika

## Hvala SETCCE na partnerstvu i izvanrednoj saradnji!

Radujemo se predstojećim uspesima na realizaciji projekata kao i zajedničkim dostignućima u digitalnoj transformaciji regiona!





 NLB Grupa

**SETCCE**