

April, 2025

AI Employee breaking the tradition



Strategic Partner



Agenda

2 minutes

1. About Geomant

4 minutes

2. Geomant Solutions – Financial Sector

- AI Bank of the Future
- How Geomant can help?

9 minutes

3. Demo – in Serbian

- Buzzeasy AI chatbot
- Buzzeasy AI Co-pilot

About Geomant, an MPLUS company

A Trusted **Partner**



25 Years' Experience



20,000+ Agents Using Geomant



20+ Operating Countries

We Are **Global & Local**



Local Offices in USA, UK, Hungary and Romania



Global Reseller Community

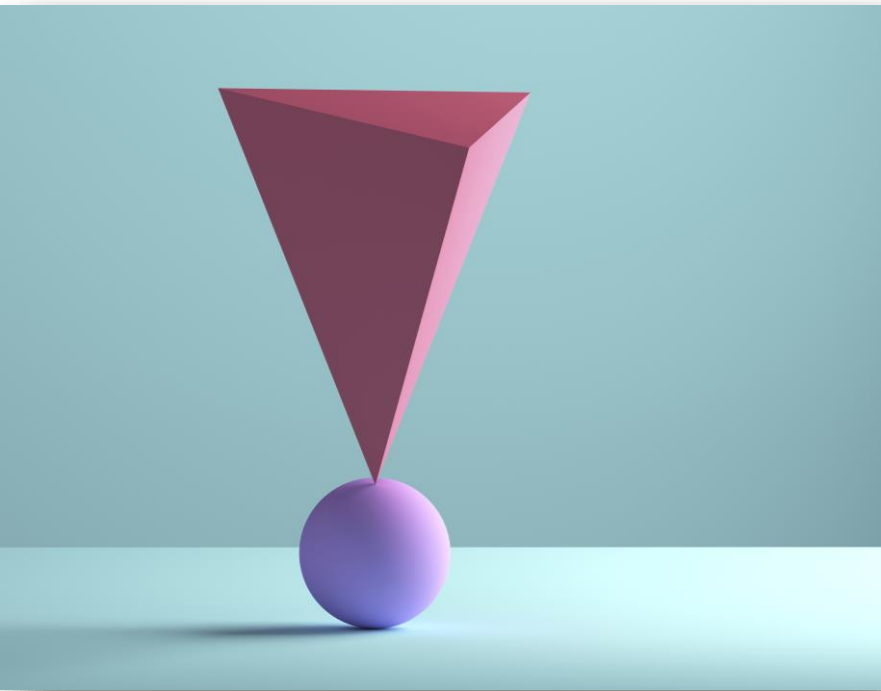
Certifications & Tehnology Partnerships



Customers

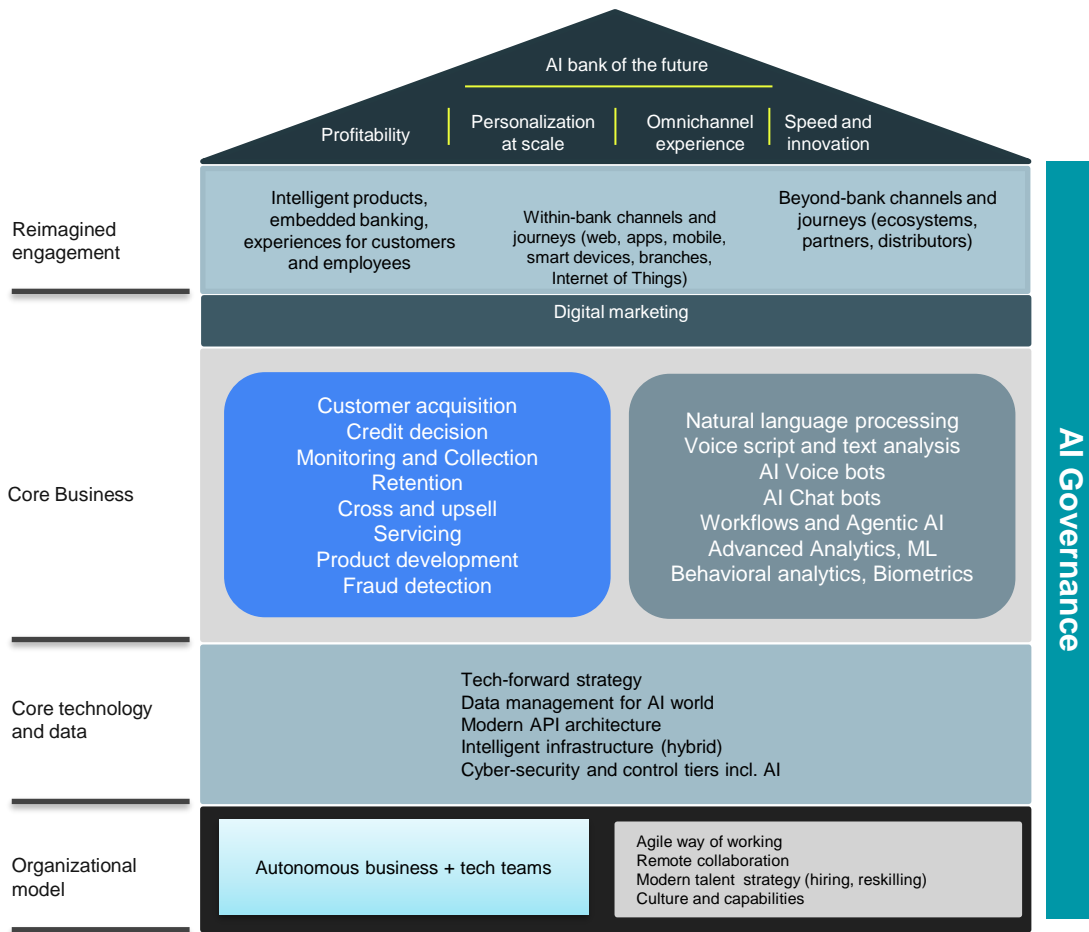


Challenges?



- ❖ Customer churn
- ❖ Demand for seamless digital experiences
- ❖ Operational inefficiencies
- ❖ Increased competition from fintech
- ❖ Complex compliance & security (DORA, AI Act)
- ❖ Accelerated life & business

AI Bank of the Future





buzzeasy AI Powered Solutions

We're not here to replace humans – we're here to empower them with the latest AI technologies.



AI Chatbot



AI Agent Copilot



AI Writing Assistant



AI Voice Bot



Real-time Voice Translation



Real-time Emotion & Sentiment Analysis



AI Knowledge Base



AI LiveCoach

Expected Benefits of Using Advanced AI Solutions



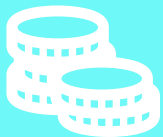
33%

improvement in customer satisfaction rates



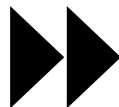
50%

improvement in first contact resolution



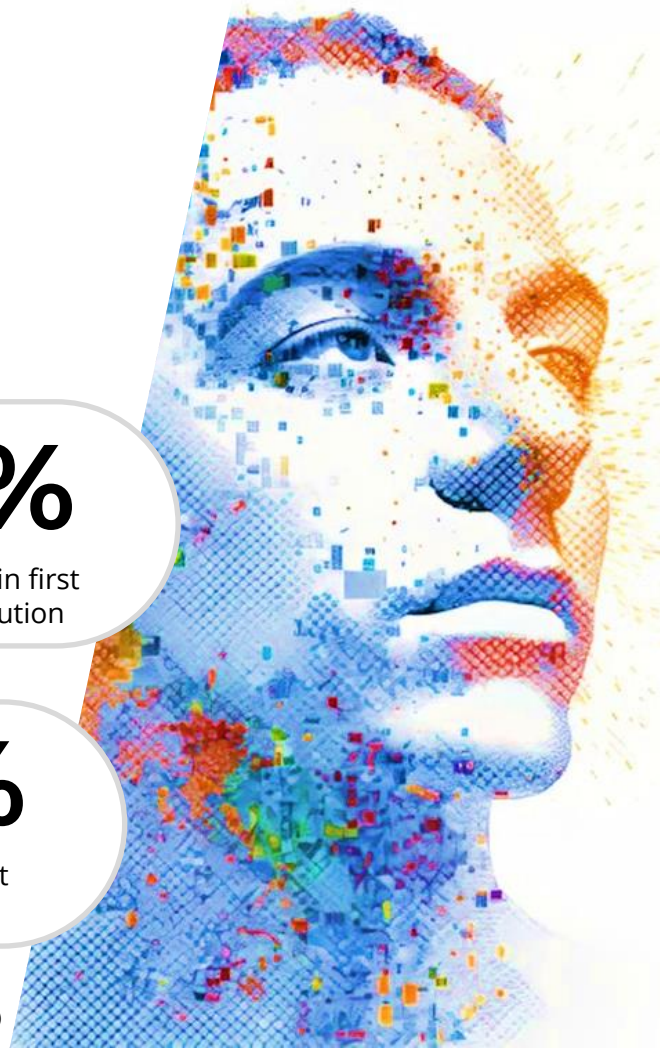
25%

reduce in customer service costs



30%

increase in agent productivity



Thank You.

Visit us at our booth and try yourself!



Adorján BORTNYAK

abortnyak@geomant.com

+36 70 455 3353