





## Agenda



#### 2 minutes

#### 1. About Geomant

#### 4 minutes

#### 2. Geomant Solutions - Financial Sector

- Al Bank of the Future
- How Geomant can help?

9 minutes

#### 3. Demo - in Serbian

- Buzzeasy Al chatbot
- Buzzeasy Al Co-pilot





## About Geomant, an MPLUS company

#### A Trusted **Partner**



25 Years' Experience



20,000+ Agents Using Geomant



20+ Operating Countries

## We Are Global & Local



Local Offices in USA, UK, Hungary and Romania



Global Reseller Community

## Certifications & Tehnology Partnerships













## Customers











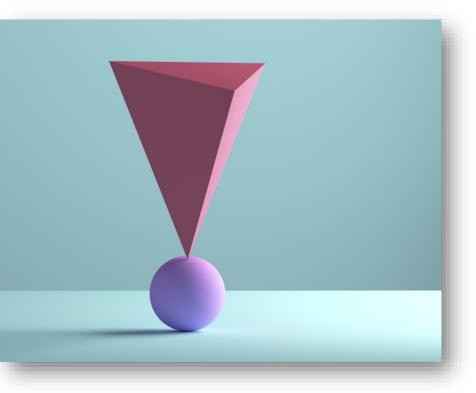








## Challenges?



- Customer churn
- Demand for seamless digital experiences
- Operational inefficiencies
- Increased competition from fintech
- Complex compliance & security (DORA, AI Act)
- Accelerated life & business



#### Al bank of the future Personalization Omnichannel Speed and Profitability at scale experience innovation Intelligent products, Beyond-bank channels and embedded banking, Within-bank channels and journeys (ecosystems, Reimagined journeys (web, apps, mobile, partners, distributors) experiences for customers engagement smart devices, branches, and employees Internet of Things) Digital marketing Customer acquisition Natural language processing Credit decision Voice script and text analysis Monitoring and Collection Al Voice bots Retention Core Business Al Chat bots Cross and upsell Workflows and Agentic Al Servicing Advanced Analytics, ML Product development Behavioral analytics, Biometrics Fraud detection Tech-forward strategy Data management for AI world Core technology Modern API architecture and data Intelligent infrastructure (hybrid) Cyber-security and control tiers incl. Al Agile way of working Remote collaboration Organizational Autonomous business + tech teams Modern talent strategy (hiring, reskilling) model Culture and capabilities

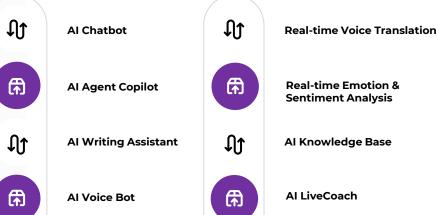




# Ouzzeasy Al Powered Solutions

We're not here to replace humans – we're here to empower them with the latest AI technologies.







Solution certified for Microsoft Teams

# **Expected Benefits of Using Advanced Al Solutions**

improvement in customer satisfaction rates



50%

improvement in first contact resolution



25%

reduce in customer service costs



**30%** 

increase in agent productivity



# Thank You. Visit us at our booth and try yourself!



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