

Building loyalty and financial literacy among tomorrow's bank customers

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ABOUT ME

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Senior Business Consultant

- 9 years experience in payment industry in various managerial roles in Business Development and Sales
- 이면 15+ years of entrepreneurship and JV partnership with International company

이 (小时) Member of Sales and KAM team for issuing solutions at Nexi Croatia



We are the European paytech

in Acquiring 廿1 for number of merchants served and overall transaction value handled

in Card Processing In terms of number of cards managed and the overall value of the processed transactions

in Annual Investments In technology and innovation

Around Around Over 2.9m 140m 1,000 Merchants served Cards managed **Top financial institutions** More than Over €3.362m 10,600 25

Payment experts

Total revenues in 2023

Countries in

Europe

nexi

Agenda



Financial literacy





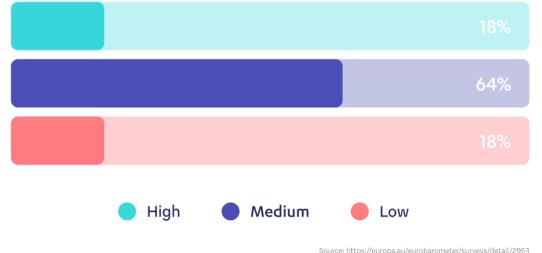
Financial literacy – Investing in the Future

Financial literacy is one of the greatest challenges

facing families across Europe today.

Levels of financial literacy in EU citizens





Discover how our Family Wallet can enhance loyalty and financial literacy among tomorrow's bank customers.

Today's youth is tomorrow's revenue



Young people are the fastest adopters of payments methods that operate outside traditional rails, presenting a threat to banks' revenues.

Opportunities for banks:

Establish
relationships early by
offering digital family
wallet solutions.

2. Build customer loyalty, securing long-term revenue growth through young customer engagement.

Personal Finance Education

Basic concepts are that we all – fintechs, banks, parents and the society - must teach our children about:



Earning



Spending



Saving



Lending



Borrowing

GOALS

- Equip kids for a cashless society
- Teach and develop kids' money management skills





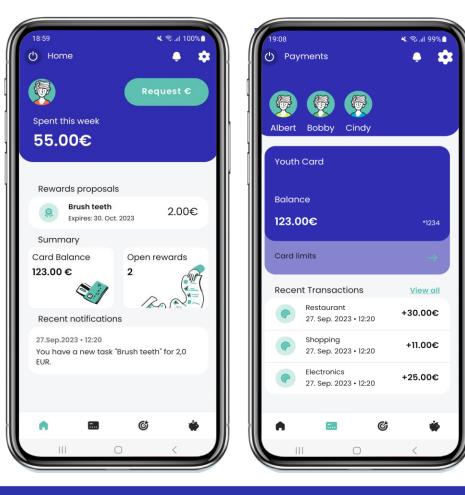
Our solution



1 Start Smart: Pocket Money Made Simple

Children's app view:

- Financial information overview (account balance, transaction details...)
- Tasks earn pocket money by completing tasks



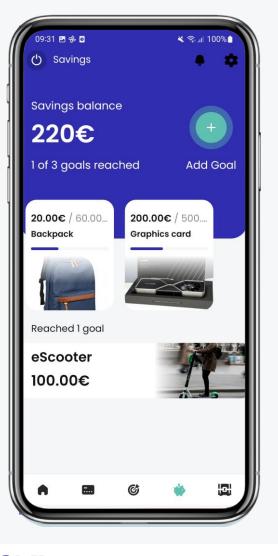
Parental app view:

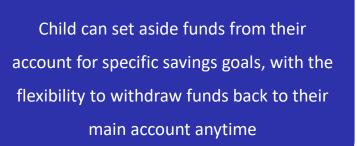
- Overview of kid's spending, balance and savings
- Limit the amount children can spend
- Parent get notified about every action

This app's functionality can be integrated into a bank's existing mobile banking app via API

Additional features: Savings & Education modules

2 Savings Module - Turning Pocket Money into Purpose







- Requires integration with Client's core systems
 - Optional parental approval for withdrawals



Education Module – Financial Learning Made Fun



Questions can be grouped into several themes: e.g., payments, savings, financial institutions, budgeting, or planning, etc.

Three basic types of exercises:

- ABC answers (standard multi-answer quiz)
- True/False answers A series of statements are presented which must be marked as correct (true) or incorrect (false)
- Completing the sentence based on a short narrative, the correct word that completes the sentence must be chosen from pre-defined list of words



The child can track the progress of the completed exercises/themes



3

Benefits & Value Proposition





Family Wallet Delivers Value Where It Matters

For cardholders

Educational tool that teaches your child:

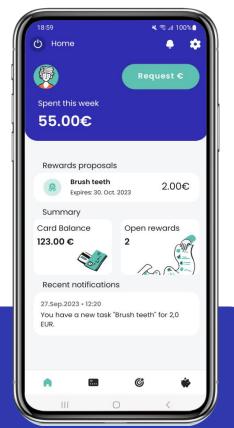
- To handle pocket money
- To motivate them to save
- Reasonable approach to money

For banks

- Engage future customers early
- Strengthen brand loyalty and awareness
- Minimize family fraud
- Launch-ready: white-labeled app

Built Around Your Brand

- You define the look & feel
- Custom features by age group
- Plug in your own banking services:
- Parent view available via API

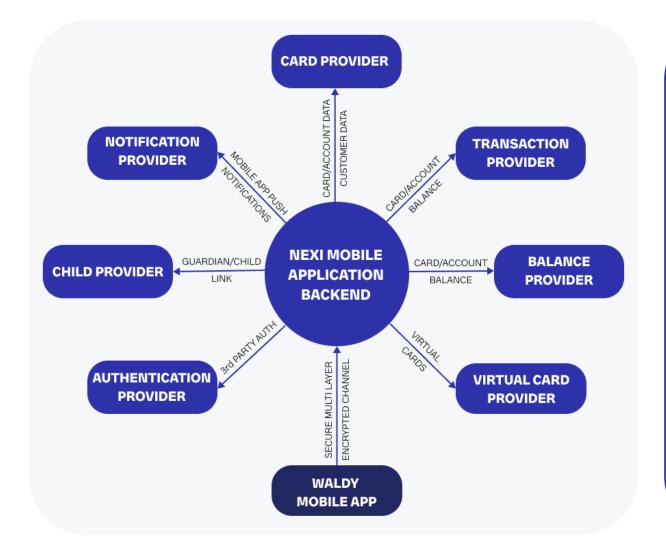


Integration architecture





General architecture



Back-office integration

Includes:

- Network connectivity setup
- Certificate exchange
- Integrations with APIs for getting card details, card transactions, account balances, childparent relationships, virtual card generation
- Stand alone product- means it can be integrated with Bank back office regardless of processor

Key takeaways

Financial literacy

Waldy provides an answer to a strong market need for financial literacy improvement among young generation

New customer base

Banks are in unique position to ensure future customer base and to play a big role in socially responsible young's behaviour Time to market

Time to act is now, competition is already here

