

Payten

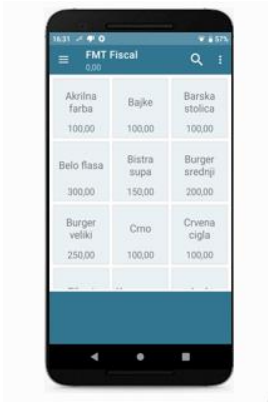
Live UTMS

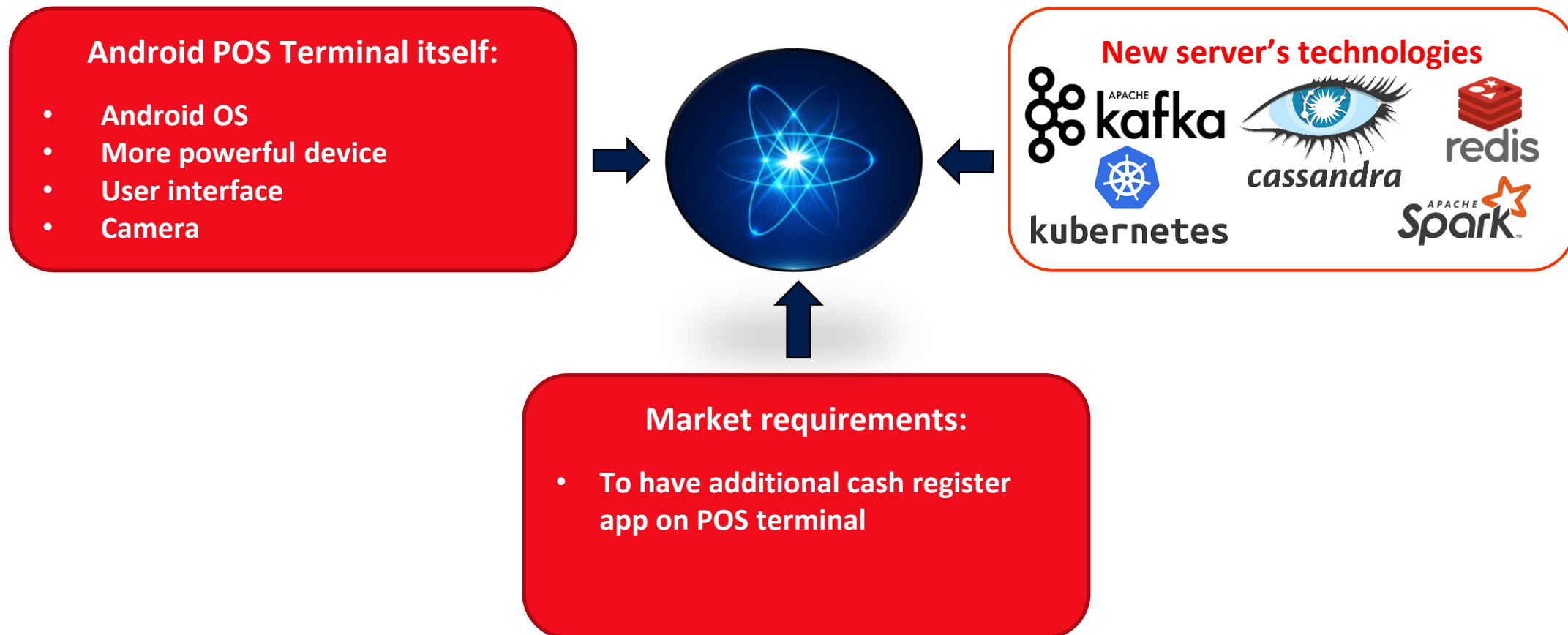
The Place Where POS Terminals Become aLive

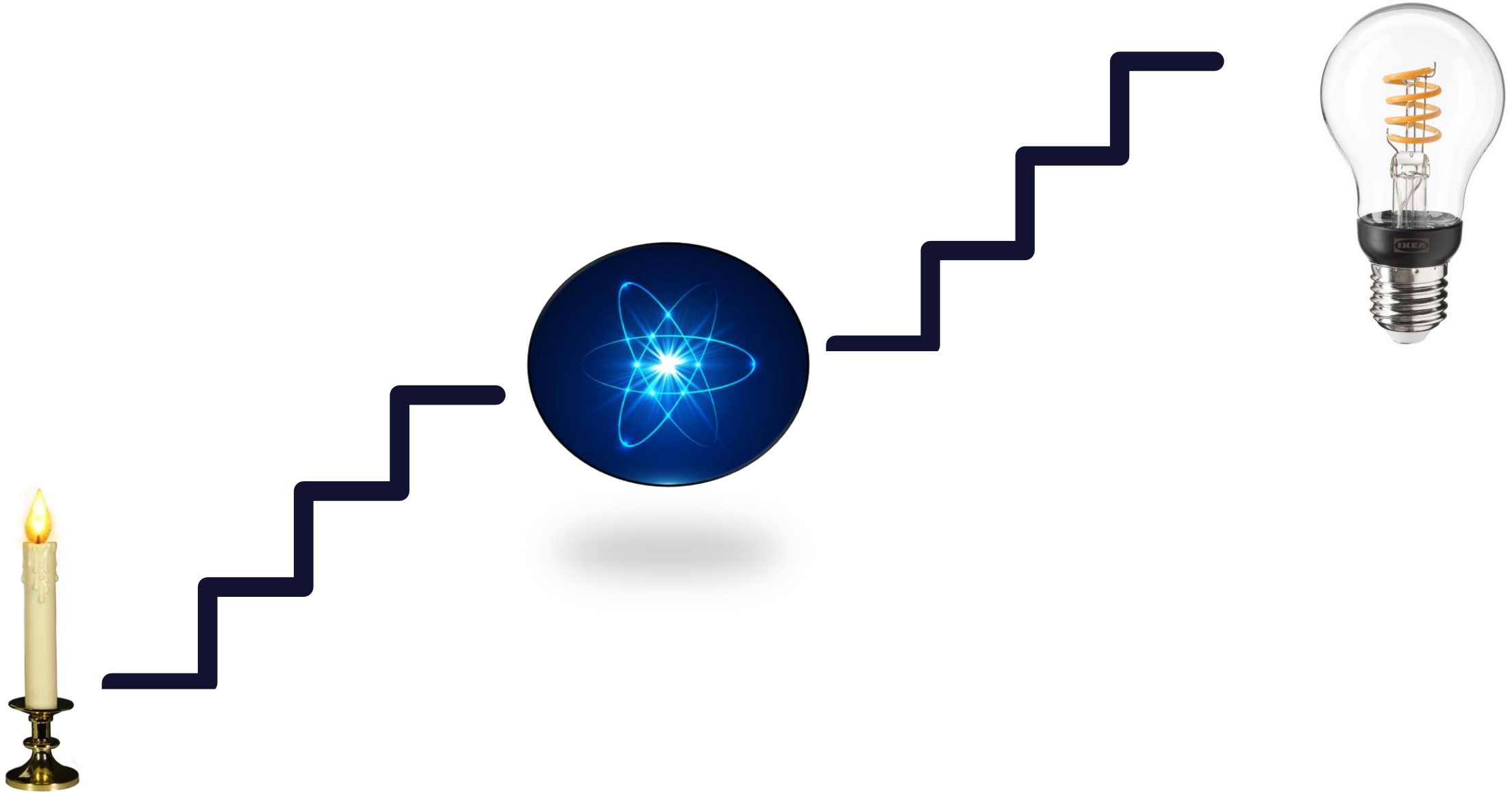
Mirko Kiso, Business Line Manager

09.04.2025

Payten







Online

9577

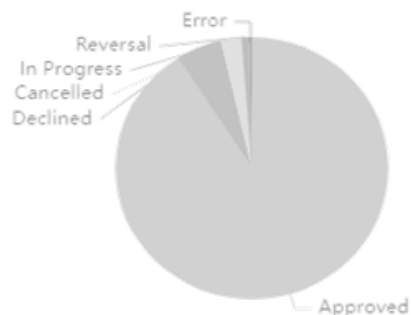
Transactions

61359

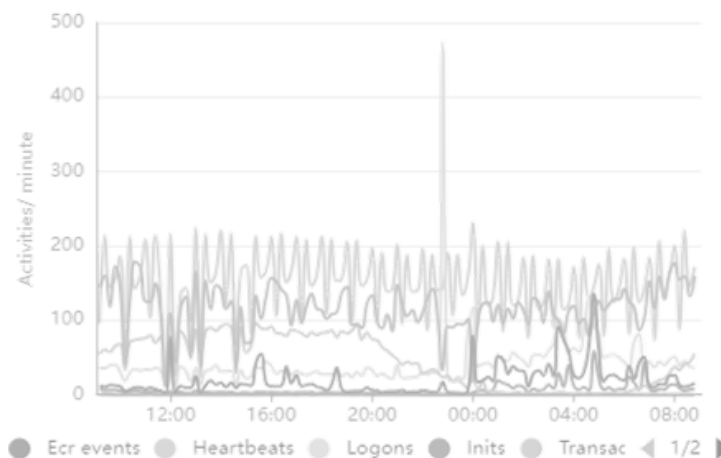
Activities

721448

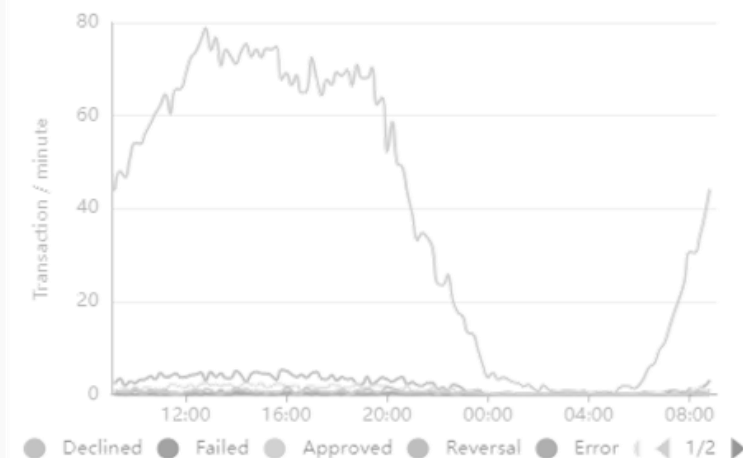
Transaction Status



Activities



Transactions



Latest Failed Transactions

Profile ID	Reason	Amount	Time
SRBPCB10000054	General c...	315 RSD	1 min ago
OTP00146	General c...	120 RSD	1 min ago
RFA00773	Not avail...	270 RSD	1 min ago
BPS00902	Not avail...	2 RSD	1 min ago
SRBPCB10000018	General c...	82 RSD	2 mins ago
UA100061	Not avail...	360 RSD	2 mins ago
SRBOTP00BD105	Declined c...	350 RSD	2 mins ago
BPS01448	Declined	584 RSD	3 mins ago
RFA00250	General c...	3800 RSD	3 mins ago
RFA00566	Not avail...	680 RSD	3 mins ago

Latest Initializations

Profile ID	Status	Time
F0002691	IN PROGRESS	now
INA00182	IN PROGRESS	now
SRBOTP0ST101896	STARTED	now
F0006318	SUCCESS	now
F0022539	STARTED	now
F0014108	IN PROGRESS	now
ANDROID1	FAILED	now
NLB00376	ERROR	now
F0002774	UPDATING	now
DG000438	SUCCESS	now

Most Active Clients

Profile ID	Activities	Most Frequent
RFA00214	9985	logs 99%
MNECKB00001	9514	logs 99%
RFA00184	6311	logs 99%
RFA00217	4616	logs 99%
CC000134	4596	logs 97%
ANDROID1	4227	logs 60%
SRBOTP0ST103609	3321	logs 58%
RFA00047	2173	logs 97%

From < 1 min ago

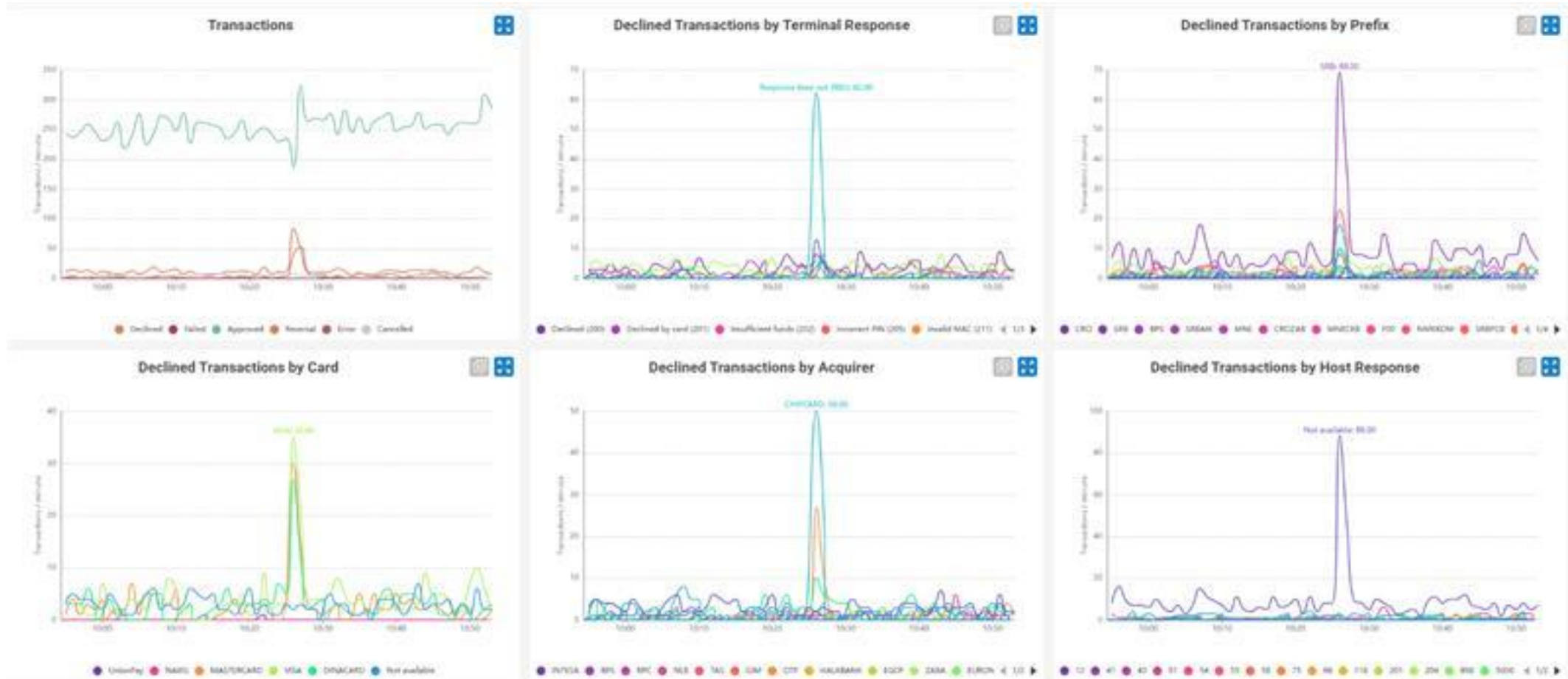
All activities



LIVE

Multi vendor system
Control of installed applications
Interaction with POS terminals
Monitoring & Alerting

Network Transaction View



Terminal View

Castles S1P

SN: 0000177234913710

Receipt Headers

DELHAIZE SERBIA DOO
213 MAXI 690
BULEVAR MIHAJLA PUPINA 10B
11070 NOVI BEOGRAD

Health: 0%
UNKNOWN 0.0V 0 °C

A1 SRB LTE
Data connected Vip mobile d.o.o.

Uptime: 16h Device Time: 16:00

[Reboot](#)

CPU

Memory Used: 49% 916.7 MB of 1.8 GB

Storage Used: 5% 499.7 MB of 10.5 GB

Android SDK: 1.4.1.145311

Firmware module: 10PC10A

Keys: 5

[View](#)

Certificates: N/A

[View](#)

Transactions

[Clear Reversal](#)

PAN	Amount	Type	Status	RC	Time
52013591****8089	748.99 RSD	Sale	APPROVED	00	4m ago
44789828****8441	199.96 RSD	Sale	APPROVED	00	6m ago
48418787****8437	305.98 RSD	Sale	APPROVED	00	11m ago
55748921****9104	182.98 RSD	Sale	APPROVED	00	13m ago
48418787****7048	379.96 RSD	Sale	APPROVED	00	21m ago
42110816****0423	201.97 RSD	Sale	APPROVED	00	22m ago

Applications

ECR, Payten, System Find type

Application	Version	Log Level	App Size	Cache Size	Data Size
com.payten.devicemanager	20250207/01	--	5.4 MB	596 KB	21.9 MB
com.payten.paytenapos	20250313/01	--	31.5 MB	152 KB	21.1 MB
com.payten.dminstaller	20241122/01	--	16.6 MB	24 KB	60 KB
com.payten.service	20250311/01	--	21.6 MB	44 KB	20.6 MB
castles.ctms.service	0.19.11	N/A	24 KB	24 KB	136 KB

Logs

Info, Warn, Error

paytenapos, service, device
+1

Time	Log Level	Message	Source	Group
37m ago	Warn	Location not obtained in 10 minutes time - cancel	com.payten.devicemanager	LOCATION
2h ago	Warn	Location not obtained in 10 minutes time - cancel	com.payten.devicemanager	LOCATION
3h ago	Warn	Location not obtained in 10 minutes time - cancel	com.payten.devicemanager	LOCATION
4h ago	Info	Websocket, opened, reset schedule error counter and schedule...	com.payten.devicemanager	CLIENT_INTERFACE
4h ago	Info	Websocket closed - increment schedule connect error to 2	com.payten.devicemanager	CLIENT_INTERFACE
4h ago	Info	Websocket closed socket failed: enonet (machine is not on the...	com.payten.devicemanager	CLIENT_INTERFACE
4h ago	Error	Websocket error socket failed: enonet (machine is not on the n...	com.payten.devicemanager	CLIENT_INTERFACE

Location



Activities

Activity	Time
Log (52)	now
Log (11)	4m ago
Transaction	4m ago
Log (11)	5m ago
Log (5)	6m ago
Transaction	6m ago
Log (6)	10m ago
Log (6)	11m ago

Initis

[Clear](#) [Start Init](#)

Status	Time
SUCCESS	11h ago
SUCCESS	1d ago
SUCCESS	2d ago
SUCCESS	3d ago
SUCCESS	4d ago
SUCCESS	5d ago

Anomalies

Time	Severity	Message	Type
2mo ago	Error	Increased number of DECLINED transactions	Transaction Client Summary
3mo ago	Error	Increased number of REVERSAL transactions	Transaction Client Summary
3mo ago	Error	Increased number of DECLINED transactions	Transaction Client Summary
3mo ago	Error	Increased number of DECLINED transactions	Transaction Client Summary
4mo ago	Info	Increased number of DECLINED transactions	Transaction Client Summary
4mo ago	Error	Increased number of DECLINED transactions	Transaction Client Summary
4mo ago	Info	Increased number of DECLINED transactions	Transaction Client Summary

[Show Merchant Receipt](#)

Anomalies per Terminal View

Overview

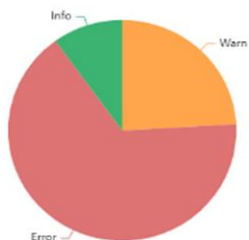
Transactions

Transaction Anomalies

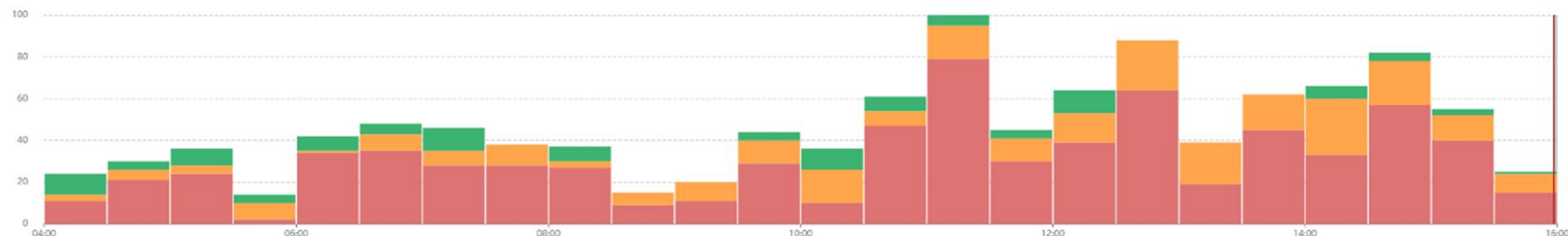
Severity
Info, Warn, Error +2Time Range
Last 12 hoursAnomalies
+62

MK

Transaction Anomalies Severity



Transaction Anomalies



Top Declined/Error Transaction Anomalies

Profile ID	Severity	Declined	Error	Time
SRBUCB100005392	Error	91 / 81%	0 / 0%	5h ago
MNEERS00821	Error	15 / 100%	0 / 0%	9h ago
MNEERS00147	Error	0 / 0%	14 / 100%	5h ago
SRBUCB1SUN00046	Warn	2 / 40%	8 / 72%	9h ago
MNECKB01064	Error	0 / 0%	11 / 100%	11h ago
SRBRFA1SUN00024	Error	11 / 91%	0 / 0%	5h ago
SRBOTPOST101282	Error	12 / 70%	0 / 0%	6h ago
SRBDEA1PNK00147	Error	10 / 100%	0 / 0%	10h ago
SRBUCB1SUN00039	Error	11 / 78%	0 / 0%	8h ago
MNENLB01447	Error	11 / 73%	0 / 0%	5h ago
SRBPCB100000988	Error	10 / 76%	0 / 0%	5h ago
SRBUCB1SUN00040	Error	10 / 71%	0 / 0%	8h ago
MNEHPB00159	Error	9 / 90%	0 / 0%	5h ago
MNENLB01597	Error	9 / 81%	0 / 0%	5h ago
SRBEBA100000648	Error	11 / 50%	0 / 0%	5h ago

Reversal Transaction Anomalies

Profile ID	Severity	Count	Time
MNEHPB00549	Error	5	36m ago
GSNCORIS00004	Warn	2	49m ago
SRBRFA1SUN00008	Error	12	1h ago
F0000468	Error	4	2h ago
MNENLB00612	Error	32	2h ago
UCBSTOCK	Error	26	3h ago
RFA00590	Warn	2	3h ago
AND12345	Error	45	3h ago

Transaction Anomalies

Profile ID	Severity	Message	Type	Time
MNEHPB00549	Warn	Increased number of consecutive REVERSAL transactions	Reversal Transaction Client Sum...	37m ago
MNEHPB00549	Warn	Increased number of consecutive REVERSAL transactions	Reversal Transaction Client Sum...	37m ago
SRBUCB100004868	Error	Increased number of REVERSAL transactions	Transaction Client Summary	39m ago
SRBOTPOST100857	Error	Increased number of REVERSAL transactions	Transaction Client Summary	39m ago
MNEPCBG0052	Error	Increased number of REVERSAL transactions	Transaction Client Summary	39m ago
MNENLB00612	Error	Increased number of REVERSAL transactions	Transaction Client Summary	39m ago
SRBRFA100001345	Error	Increased number of REVERSAL transactions	Transaction Client Summary	39m ago
AND12345	Error	Increased number of consecutive REVERSAL transactions	Reversal Transaction Client Sum...	39m ago
AND12345	Error	Increased number of consecutive REVERSAL transactions	Reversal Transaction Client Sum...	39m ago
AND12345	Error	Increased number of consecutive REVERSAL transactions	Reversal Transaction Client Sum...	40m ago
MNECKB01025	Warn	Increased number of consecutive REVERSAL transactions	Reversal Transaction Client Sum...	42m ago
SRBUCB100005818	Error	Increased number of ERROR transactions	Transaction Client Summary	44m ago
MNEVGE00027	Error	Increased number of ERROR transactions	Transaction Client Summary	44m ago
SRBBPS100003422	Error	Increased number of ERROR transactions	Transaction Client Summary	44m ago
SRBPCB100001148	Error	Increased number of consecutive REVERSAL transactions	Reversal Transaction Client Summa	45m ago

Next Steps

- Linux POS terminals to be more Live
- Come to **PAYTEN** booth to meet Live UTMS in live

Thank you

Legal disclaimer

The content presented in this presentation is subject to copyright protection and has the ownership title. Texts, graphics, photographs, sound, animations and videos as well as their distribution in the presentation are protected under the Copyright and related rights Law. Unauthorized use of any material contained in the presentation herein may constitute an infringement of copyright, trademark or other laws. The materials in this presentation may not be modified, copied, publicly presented, executed, distributed or used for any other public or commercial purposes, unless the Board of Payten gives consent in writing. Copying for any purpose, including commercial use, distribution, modification or acquisition of the contents of this presentation by third parties is prohibited. Moreover, this presentation may contain reference to third-party offers and services. Terms of use for such offers and services are defined by these entities.

Payten assumes no responsibility for the conditions, contents and effects of the use of offers and services of these entities. The data and information contained in this presentation are for information purposes only.

Payten