

Unlocking the Power of Omnichannel

From Branch to Remote

TECHNOBANK | Belgrade

April 2025



Why Euronovate?

The Euronovate Group is the leader in **Digital Transformation and Trust Services**. Our mission is to provide companies with tools for digitizing, streamlining and making all business processes ready for the future through an innovative, end-to-end approach, ensuring compliance with national and European regulations.



+200

CLIENTS

Finance, Healthcare, Telco,
Retail and Public
Administration



+1M

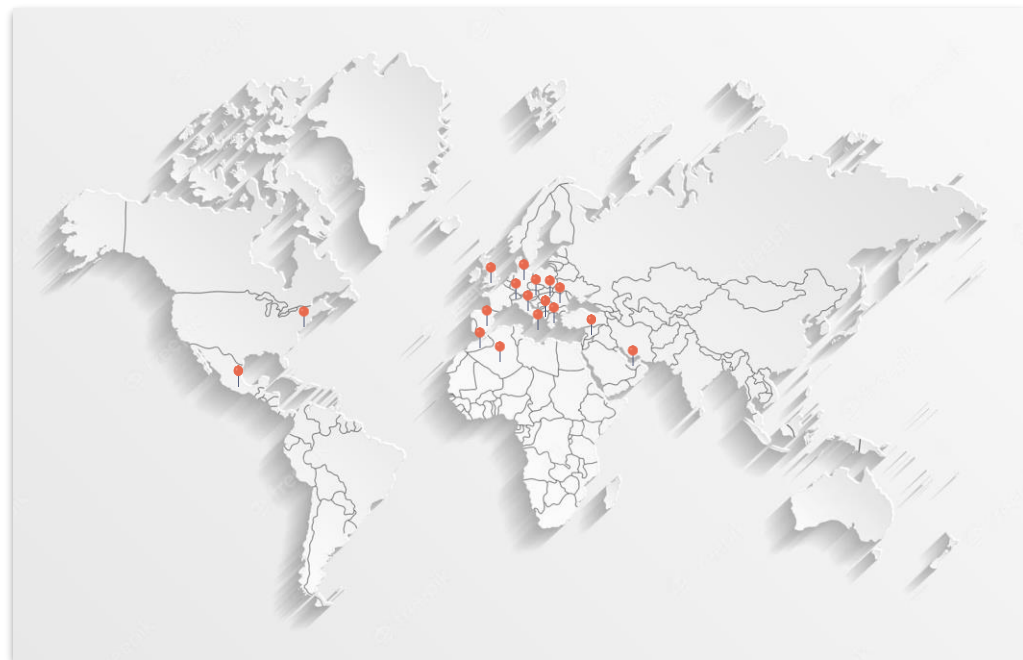
TRANSACTIONS PER DAY

Based on more than 200k points
of firms all over the world



MAIN AREAS

- South Europe
- North Africa
- Balkans
- LATAM
- Middle East





Worldwide leader in trust custom solutions

EURONOVATE
group



In-Person and Remote Processes



Identification

Identification and Acquisition of In-Person Identities through:

- Integrated **NFC Module** for Electronic Identity Card (CIE), National Service Card (CNS), Passport with compliant front and back copy acquisition
- Acquisition of Paper Documents via Mobile **Scanner**
- **OCR** Module



Remote Identification and Acquisition of Identities through:

- The **eKYC** modurable platform **wID**
- **OCR, Face matching, Liveness** modules



eSignature

Simple and Advanced Electronic Signature of Documents In-Person through:

- Signature Pad for **Biometric Data Collection**
- **ENS**oft 2.0 Biometric Signature software



- **Qualified Electronic Signature** through the Use of Remote Signing Software



Simple, Advanced, and Qualified Electronic Signature of Documents **Remotely or On-the-Go** through:

- **wSign** platform for Remote Digital Signature
- App **ENS**oftMobile for Biometric Signature On-the-Go



Omnichannel – The approach

Euronovate's platform enables a **fully integrated and seamless management** of the electronic signature process across all channels, ensuring a consistent and continuous experience for all involved parties.

A single platform for all channels:



➤ 1. **In-branch** signature on a signature pad

➤ 2. **On-the-go** signature using an agent's tablet
(at the customer's location)



➤ 3. **Mobile Banking signature**
(on the customer's Android/iOS smartphone)

➤ 4. **Remote signature** via responsive web application
(smartphone, tablet, PC)





Omnichannel – The possibilities

Each signer can use different signature methods:

- ✓ **Simple** signature
- ✓ **Biometric** handwritten signature
- ✓ **OTP-based** signature (SMS/email)
- ✓ **Qualified** electronic signature (QES) with a personal certificate issued by a QTSP

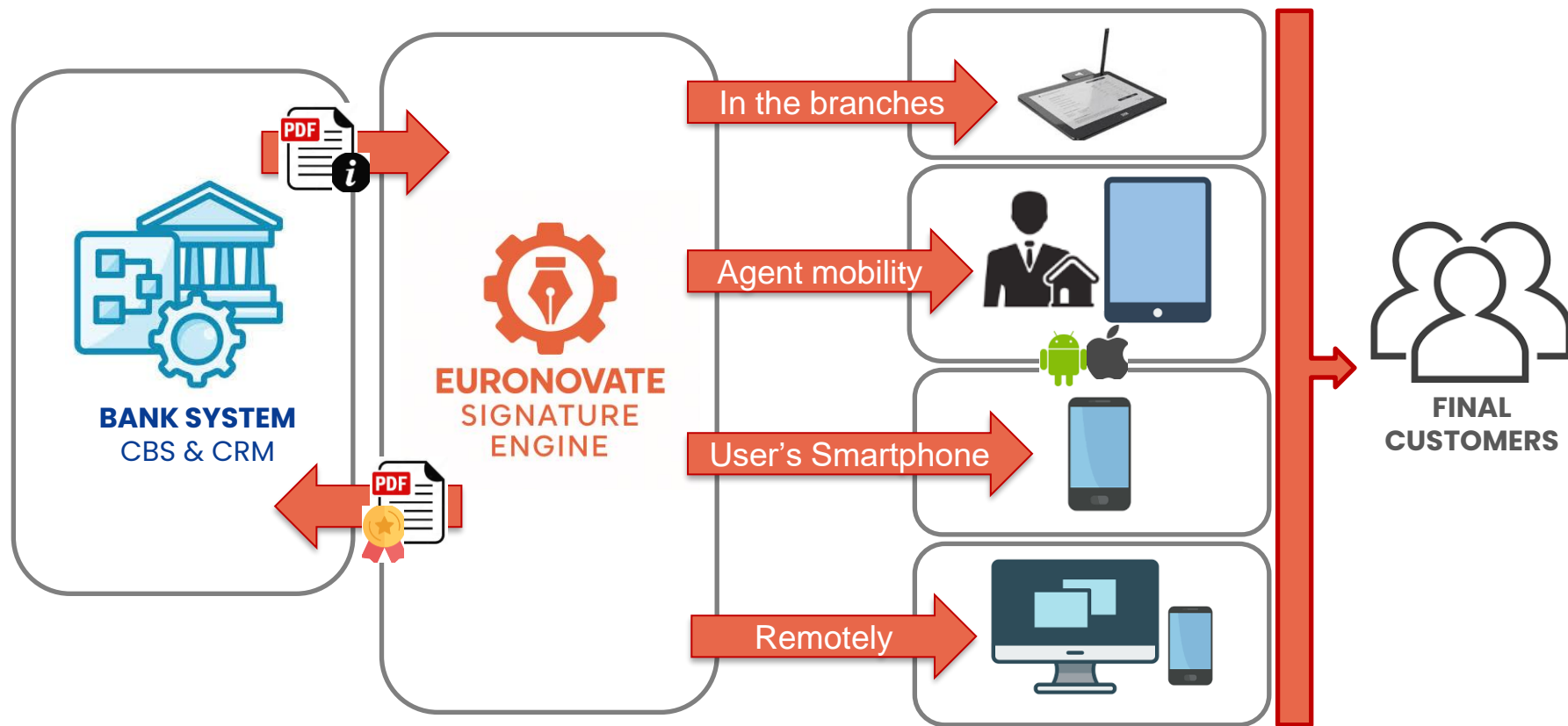
Centralized and intelligent process management:







- ❑ **Upload** of a single document or multi-document dossier with customizable signing flow
- ❑ Definition of **signers, channels, and signature types**
- ❑ **Asynchronous signing** by different actors, even at different times
- ❑ Real-time monitoring of signing **process status** by the bank's system
- ❑ **Signed documents** available to both the bank and signers



Unique on the market: Euronovate's solution is truly omnichannel, combining all signature channels in a single engine, delivering flexibility, full control, and a premium user experience.

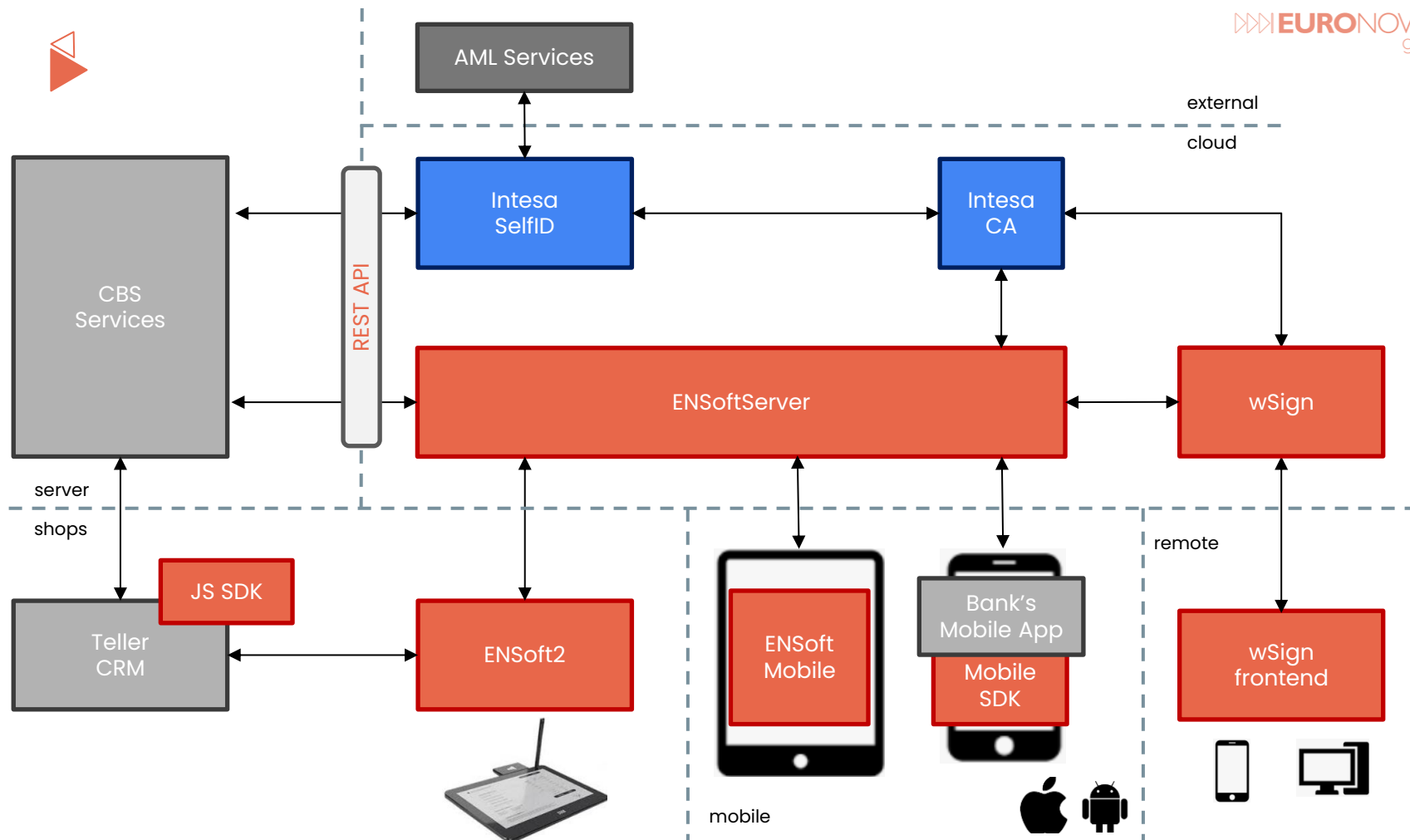
▶ Omnichannel – The elements



SoftServer check: 
wSign check: 
Middleware check: 
Client check: 
Tablet check: 
Mobile user check: 

Choose file

Prepare process





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